



Text of Script and Additional Resources

Open Enrollment Information for Employees and Retirees of the City and County of San Francisco, San Francisco Unified School District, City College and many labor groups that get health benefits through San Francisco Health Services System. April 2010.

On-screen person. Dr. Careen Whitley, Hill Physicians Medical Group

If you work for the City and County of San Francisco, San Francisco Unified School District or City College, it's time for open enrollment. There have been some important changes that may impact your open enrollment decisions. Here is what you need to know.

First, the doctors of UCSF are now affiliated with Hill Physicians Medical Group. If you have HMO coverage, your easiest access to the specialists of UCSF is by having a Hill Physicians primary care doctor in San Francisco or Daly City.

Next, look on the back of your HMO insurance card. You will see a medical group name underneath your doctor's name. If you don't see Hill Physicians listed there, you're missing out on the unique advantages of Hill Physicians. Now is a good time to switch.

Some doctors belong to more than one medical group. You may be able to stay with your current doctor, while changing your medical group designation to Hill Physicians. You can use our online physician directory to search for your current doctor by last name or to find a new one.

There are also important changes to the HSS enrollment form. Instead of selecting a physician or medical group on the enrollment form, now you do it by calling the plan or visiting its website. However, the easiest way is to call the number below and ask to become a member of Hill Physicians. They will make sure your new enrollment card is updated. There is no change in cost and no interruption in your insurance coverage.

So remember, if easy access to UCSF is important to you, select a Hill Physicians primary care doctor in San Francisco or Daly City. If you prefer a doctor elsewhere, we have excellent doctors throughout the Bay Area, each with access to high-quality hospitals.

Additional Resources:

San Francisco Health Service System: www.myhss.org or (800) 541-2266
Blue Shield of California: www.blueshieldca.com/sfhss or (800) 642-6155 (Group H11054)
Hill Physicians Medical Group: www.HillPhysicians.com or (800) 321-MORE

Other plans and groups also are available to SF HSS members. All company names, plan names and product names are registered trademarks of their respective holders and no endorsement is implied. Hill-affiliated primary care doctors in San Francisco and Daly City are referred to as Hill Physicians – San Francisco. Only members with Hill Physicians – San Francisco as their medical group have in-network HMO access to UCSF specialists and facilities for all conditions.