

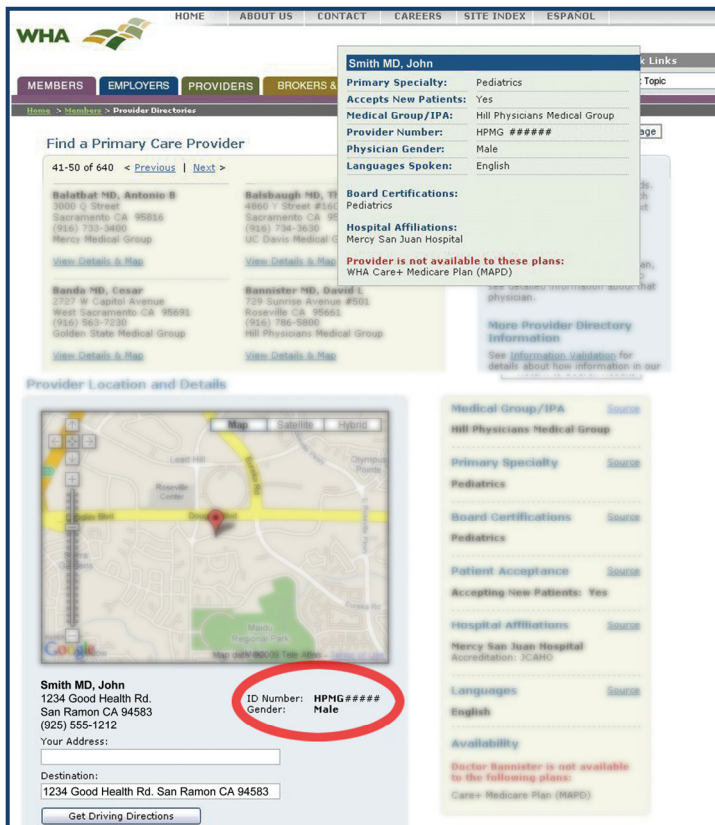
## Selecting Hill Physicians with Western Health Advantage\*

During Open Enrollment, your HMO will ask you to select a **Primary Care Provider**, or PCP. When you make that selection, you'll be asked for the doctor's **Identification Number**. This is a unique number that not only identifies the doctor; it also indicates his or her medical group affiliation. Some doctors have several numbers so look for the one that enrolls you with Hill Physicians. If you don't, your HMO may assign you to another medical group. Although this will not affect your plan's benefits, it may impact your overall experience because medical groups provide different resources and have different administrative procedures.

**Hill Physicians members** enjoy the ability to self-refer within our network for vision, mental health and OB/GYN services, get discounts on yoga and massage services, free teleclasses, audio and video podcasts, a comprehensive health library and may qualify for nutritional, acupuncture and chiropractic services. The tips below will help you **Get More with Hill Physicians**.

**Finding Physician and Medical Group ID Numbers:** The steps and images below will guide you through selecting a doctor, highlighting how and where to find PCP and Medical Group ID Numbers necessary on your enrollment forms.

1. Visit **WesternHealth.com\*** and click on **For Members** (even if you are not a member).
2. If you are a **Western Health Advantage** member, you can log-in. If you are not a member, select **Find A Doctor or other Service Provider**. Then select **Search our Provider Directory**.



The screenshot shows the Western Health Advantage (WHA) provider directory website. The search results for Dr. John Smith are displayed, with the ID Number and Gender highlighted in a red circle. The ID Number is HPMG#### and the Gender is Male. The website also shows a map of the provider's location and a list of medical group/primary specialty information.

Provider Name	Address	Phone	Medical Group/PA	Primary Specialty	Board Certifications	Patient Acceptance	Accepting New Patients	Hospital Affiliations	Languages	Availability
Smith MD, John	1234 Good Health Rd. San Ramon CA 94583 (925) 555-1212		Hill Physicians Medical Group	Pediatrics	Pediatrics	Source	Yes	Mercy San Juan Hospital Accreditation: 3 Stars	English	Source

3. Click on **WHA Online Provider Directory and Maps**.
4. Under **Find a Western Health Advantage Provider**, enter "Primary Care Physician" for **Type of Provider**. Enter your Membership ID, if applicable. Click **Submit**.
5. Further refine your search as desired. For **Medical Groups**, you have the option of selecting "Hill Physicians Medical Group."
6. Click **Submit**. Your **Search Results** will show a list of providers who match your search criteria.
7. Click on **View Details & Map** to find the **identification numbers** which indicate his/her affiliation with your health plan and Hill Physicians Medical Group. Record these numbers to use on your **Change Enrollment** form. You're done!

Or visit **HillPhysicians.com/directory** to find the PCP of your choice. Then enter his/her name on **WesternHealth.com** to find the necessary ID #s.

\* Western Health Advantage and WesternHealth.com are registered trademarks of Western Health Advantage. No specific endorsement is implied. The above detail is current as of August 2009. Hill Physicians Medical Group is not responsible for any content or information on **HealthNet.com**. For further enrollment information contact Western Health Advantage directly at **1- 888-227-5942** and ask how to become a Hill Physicians member.