

Guideline Review for Health Utilization Management Programs (2024)

Category	Guideline Title	Description	Sponsoring Organization Web Address
Medicare Advantage	Center for Medicare and Medicaid Service guidelines: o Medicare National Coverage Determinations (NCDs) - Alpha Index	A national coverage determination (NCD) is a general outline of coverage which is applicable regardless to which MAC (Medicare Administrative Contractor) is administering claims for a region. NCDs supersede LCDs.	https://www.cms.gov/medicare-coverage-database/indexes/ncd-alphabetical-index.aspx?bc=BAAAAAAAAA
Medicare Advantage	Center for Medicare and Medicaid Service guidelines: o Medicare Local Coverage Determinations (LCDs)	LCDs (Local Coverage Determinations) are specific to a Medicare Administrative Contractor (MAC). NCDs supersede LCDs, but LCDs expand on coverage policies for each jurisdiction, and these coverage policies may vary, including information regarding appropriate coding, credentialing, diagnostic testing, and treatment.	https://www.cms.gov/Medicare/Coverage/DeterminationProcess/LCDs.html
Health Plan	CVS Aetna Clinical Policy Bulletins	Health plan specific guidelines used for primary review of authorization requests.	https://www.aetna.com/health-care-professionals/clinical-policy-bulletins.html
Health Plan	Elevance (Anthem Blue Cross) via Carelon Medical Benefits Management clinical appropriateness guidelines	Carelon formerly known as AIM, Health plan specific guidelines used for primary review of authorization requests.	https://guidelines.carelonmedicalbenefitsmanagement.com/
Health Plan	Elevance (Anthem Blue Cross) Medication Guidelines	Health plan specific guidelines used for primary review of authorization requests for pharmaceuticals.	https://www.anthem.com/ms/pharmacyinformation/clinicalcriteria/home.html
Health Plan	Elevance (Anthem Blue Cross) Medical Guidelines	Health plan specific guidelines used for primary review of authorization requests.	https://www.anthem.com/ca/provider/policies/clinical-guidelines/updates/
Health Plan	Blue Shield Medical Policies	Health plan specific guidelines used for primary review of authorization requests.	https://www.blueshieldca.com/bzca/bsc/wcm/connect/provider/provider_content_en/authorizations/policy_medical/list
Health Plan	Blue Shield Medication Policies	Health plan specific guidelines used for primary review of authorization requests for pharmaceuticals.	https://www.blueshieldca.com/bzca/bsc/wcm/connect/provider/provider_content_en/authorizations/policy_medical/tions
Health Plan	Blue Shield Radiology Guidelines Via 2023 NIA (National Imaging Associates, Inc.) Clinical Guidelines For Medical Necessity Review.	Health plan specific guidelines used for primary review of authorization requests.	https://www.radmd.com/RadMD/Common/ClinicalGuidelines.aspx
Health Plan	Brand New Day Medical Policies	Health plan specific guidelines used for primary review of authorization requests.	https://www.bndhmo.com/clinical-criteria

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Health Plan	Cigna Medical and Behavioral Policies	Health plan specific guidelines used for primary review of authorization requests.	https://static.cigna.com/assets/chcp/medical/resourceLibrary/coveragePolicies/medical_a-z.html
Health Plan	Cigna Drug Policies	Health plan specific guidelines used for primary review of authorization requests for pharmaceuticals.	https://static.cigna.com/assets/chcp/medical/resourceLibrary/coveragePolicies/pharmacy_a-z.html
Health Plan	HealthNet Pharmacy Prior Authorization Guidelines	Health plan specific guidelines used for primary review of authorization requests for pharmaceuticals.	https://www.healthnet.com/content/healthnet/en_us/providers/pharmacy/policies.html
Health Plan	HealthNet Medical Policies	Health plan specific guidelines used for primary review of authorization requests.	https://www.healthnet.com/content/healthnet/en_us/providers/working-with-hn/medical_policies.html
Health Plan	HealthNet Radiology Guidelines Via 2023 NIA (National Imaging Associates, Inc.) Clinical Guidelines For Medical Necessity Review.	Health plan specific guidelines used for primary review of authorization requests related to Imaging requests and studies.	https://www.radmd.com/RadMD/Common/ClinicalGuidelines.aspx
Health Plan	Humana Medical and Drug Policies	Health plan specific guidelines used for primary review of authorization requests for pharmaceuticals.	http://apps.humana.com/tad/Tad_New/Home.aspx
Health Plan	Molina	Health plan specific guidelines used for primary review of authorization requests.	http://www.molinahealthcare.com/providers/ca/medicaid/resource/Pages/guide_clinical.aspx
Health Plan	San Francisco Health Plan Medical Criteria	Health plan specific guidelines used for primary review of authorization requests.	https://www.sfhp.org/providers/authorizations/sfhp-medical-criteria/
Health Plan	United Healthcare Clinical Guidelines	Health plan specific guidelines used for primary review of authorization requests.	https://www.uhcprovider.com/en/policies-protocols/clinical-guidelines.html
Health Plan	UnitedHealthcare Commercial Medical & Drug Policies and Coverage Determination Guidelines	Health plan specific guidelines used for primary review of authorization requests.	https://www.uhcprovider.com/en/policies-protocols/commercial-policies/commercial-medical-drug-policies.html
Health Plan	Western Health Advantage (WHA)	Health plan specific guidelines used for primary review of authorization requests.	https://www.westernhealth.com/?LinkServID=7935E885-FA32-AD38-E75A94E369552B9E
Health Plan	Western Health Advantage (WHA) Pharmaceuticals	Health plan specific guidelines used for primary review of authorization requests for pharmaceuticals.	https://www.westernhealth.com/provider/prior-authorization-criteria/

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Outpatient	MCG™ (formerly Milliman Care Guidelines) 28th edition	independently develops and produces evidence-based clinical guidelines and software used to support the care management. These guidelines are utilized for outpatient referral requests	https://careweb.careguidelines.com/ed26/
Inpatient	MCG™ (formerly Milliman Care Guidelines) 28th edition	independently develops and produces evidence-based clinical guidelines and software used to support the care management. These guidelines are utilized for outpatient referral requests	https://careweb.careguidelines.com/ed27/
Preventive	USPST (US Preventive Services Taskforce) Guide to Clinical Preventive Services	The U.S. Preventive Services Task Force is an independent, volunteer panel of national experts in disease prevention and evidence-based medicine. The Task Force works to improve the health of people nationwide by making evidence-based recommendations about clinical preventive services.	https://www.uspreventiveservicestaskforce.org/uspstf/topic_search_results?topic_status=P
Medication	FDA (Food and Drug Administration) Medication Guides	The Food and Drug Administration is responsible for protecting the public health by ensuring the safety, efficacy, and security of human and veterinary drugs, biological products, and medical devices; and by ensuring the safety of our nation's food supply, cosmetics, and products that emit radiation.	https://www.accessdata.fda.gov/scripts/cder/daf/index.cfm?event=medguide.page

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Specialty	WPATH (World Professional Association for Transgender Health)	The World Professional Association for Transgender Health (WPATH), formerly known as the (Harry Benjamin International Gender Dysphoria Association (HBIGDA), is a 501(c)(3) non-profit, interdisciplinary professional and educational organization devoted to transgender health. Our professional, supporting, and student members engage in clinical and academic research to develop evidence-based medicine and strive to promote a high quality of care for transsexual, transgender, and gender-nonconforming individuals internationally. We are funded primarily through the support of our membership, and through donations and grants sponsored by non-commercial sources.	https://www.wpath.org/
Specialty	NCCN (National Comprehensive Cancer Network)	Level 2a or better meets guidelines	https://www.nccn.org/guidelines/category_1
General	CDC (Vaccine)	CDC is the nation’s leading science-based, data-driven, service organization that protects the public’s health. For more than 70 years, we’ve put science into action to help children stay healthy so they can grow and learn; to help families, businesses, and communities fight disease and stay strong; and to protect the public’s health.	https://www.cdc.gov/vaccines/index.html
Specialty	Expert opinions of health care professionals	We will need a separate list of designated medical reviewers by specialty	
Specialty	Appropriate use criteria from professional societies.	Informs expert opinion. Not to be used to deny.	

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Outpatient	UpToDate®	UpToDate® is an evidence-based, physician-authored clinical decision support resource which clinicians trust to make the right point-of-care decisions	http://www.uptodate.com/contents/search