



PGY1 Managed Care Pharmacy Residency Program



LEARNING EXPERIENCES

AMCP and ASHP Accredited

Hill Physicians Medical Group (HPMG) is the largest Independent Practice Association (IPA) in Northern California, with over 5,000 participating physicians and healthcare providers. Our Managed Care Pharmacists work in a unique clinical practice environment where they gain advanced knowledge and skills related to population-based decision making, drug therapy, and pharmaceutical care services. This learning program allows the residents to conceptualize, integrate, and transform accumulated experiences and knowledge into improved quality of care for patients.

Orientation

Residents will be introduced to HPMG, managed care principles relevant to the IPA setting and residency program structure and will receive training on applications and databases necessary for daily operations.

Pharmacy Operations

Residents will conduct drug pricing updates, review health plan partner formularies, develop or review operational guidelines, policies and procedures and physician education materials, audit physician profiles and develop or update pharmacy utilization reports.

Clinical Data Extraction

Residents will conduct analyses to identify areas with large practice variation, gaps in care, or opportunities to improve quality in HPMG network and will develop clinical initiatives to impact physician behavior.

Teaching and Mentorship

Residents will be responsible for managing all aspects of the Advanced Pharmacy Practice Experience (APPE) elective rotation at HPMG including developing student schedule and rotation experiences and precepting students from UCSF and UOP.

Clinical Program Development

Residents will learn how to design and implement a clinical program or intervention to address gaps in care. Tasks will include identifying clinical areas with a need for intervention, identifying target members or physicians for the intervention, developing an outreach strategy and creating program materials.

Medication Use Management

Residents will review recent FDA approvals of physician administered drugs (PADs) and develop a monograph, authorization criteria and other drug utilization management (DUR) strategies for selected drug or drug class. Residents will also analyze medical claims data to assess success of past DUR interventions or identify areas with opportunity for new interventions.

Leadership

Residents will conduct a self-study on four self-development topics of personal choice, attend HPMG leadership meetings and contribute to developing initiatives for physician specialty committees and topics for the Department All Hands meetings. Residents will also have an opportunity to enhance their project management and leadership skills by independently managing the residency program recruitment and interview process.

Patient Centered Care

Throughout the year, residents will follow patients referred by the virtual care team on a weekly basis. Interventions will include disease state management, medication reconciliation post-discharge, and medication review. Residents will complete telephone consultations and written recommendations to patients and physicians. Residents also evaluate the need for patient education, adherence coaching, lifestyle modification, and proper medical device technique.

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Clinical Support

Residents will respond to pharmacy related questions submitted by provider groups and internal departments including Claims, Authorizations, and Provider Networks. Residents will be staffing the Clinical Support work queue once per week throughout the year.

Administration and Contracting

Residents will have the opportunity to learn about the contracting process and pharmacists' role in contracting with health plans and vendors, including specialty pharmacies. Residents will also learn about benefit design and contract compliance and will conduct a specialty pharmacy audit to ensure appropriate billing and claims processing.

For more information contact:

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