



PGY1 Managed Care Pharmacy Residency Program



PROGRAM GUIDE

Come Discover the possibilities!

Mission

We provide innovative services, systems and processes within a virtually integrated system to enable timely, cost-effective, quality care that engages patients as active, informed participants in their own health.

Vision

Hill Physicians will provide the highest value, most patient-centric care delivery solution to the communities we serve.

Residency Program Purpose Statement

PGY1 managed care pharmacy residency programs build upon the Doctor of Pharmacy (Pharm.D.) education and outcomes to develop managed care pharmacist clinicians with diverse patient care, leadership and education skills who are eligible for board certification and postgraduate year two (PGY2) pharmacy residency training. A managed care pharmacy residency will provide systematic training of pharmacists to achieve professional competence in the delivery of patient care and managed care pharmacy practice.

Training Site

Hill Physicians Medical Group (HPMG) is an Independent Practice Association (IPA) that contracts with health plans to provide services on behalf of HMO and PPO members. Hill Physicians is licensed in California as a professional corporation which contracts with health professionals including primary care and specialty physicians, and allied health professionals to provide services for our members. With nearly 4,000 physicians and other healthcare providers, we are the largest network of independent physicians in northern California servicing over 350,000 members in 11 Northern California counties within East Bay, San Francisco, Solano, Sacramento, and San

Joaquin regions. We provide care to HMO, Medicare Advantage, Medi-Cal, and PPO attributed members. Founded in 1984, Hill Physicians has a long history as one of the nation's leaders in managed healthcare. HPMG has been recognized by the Elite Status of Excellence for the Standards for Medical Care by the California Association of Physicians Groups (CAPG) and the Integrated Healthcare Association (IHA) Excellence in Healthcare Award. The recognition we have received demonstrates our commitment to excellence. We are proud to be awarded for our service to our members and our community.

Program Details

There is a rapidly expanding need for pharmacists who are equipped to respond to the challenges and opportunities of managed care. This program is intended to prepare pharmacists for leadership roles in the managed care setting. Primary emphasis is placed on population-based health care resource management initiatives, clinical programs, physician profiling and initiative development, data analysis and outcomes assessment, drug information, effective communication, and teaching skills.

Residents will have the opportunity to work in a unique clinical practice environment where they can utilize their research and clinical skills to manage a variety of clinical issues. It is our goal to not only provide an environment where residents can grow in knowledge, skill set and insight, but also to provide the flexibility for residents to create clinical programs and health resource management strategies of their own. After completing the HPMG PGY1 Managed Care Pharmacy Residency Program, graduates will have the tools and skills to take on challenging roles in a variety of managed care practice settings.

Accreditation

HPMG PGY1 Managed Care Pharmacy Residency Program is accredited by ASHP in partnership with AMCP.

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Program Structure & Learning Experiences

This is a 52-week program consisting of the following required learning experiences:

Standard Learning Experiences	Weeks
Orientation	3
Pharmacy Operations	8
Clinical Data Extraction/Profiling	8
Clinical Programs Development	10
Medication Use Management	7
Administration and Contracting	6
Director's Project	4
Longitudinal Learning Experiences	Weeks
Clinical Support	49
Leadership and Management	49
Patient Centered Care (PCC)	49
Resident Project*	49
Teaching and Mentorship	49

* To be presented at the Western State Conference

Goals & Objectives

Goals and objectives of the Residency Program include all the competency areas, goals and objectives required by the [ASHP Postgraduate Year One \(PGY1\) Competency Areas, Goals, and Objectives \(CAGOs\)](#).



Salary & Benefits

The pharmacy resident is hired on a one-year contract basis, with a salary of **\$70,400** per annum. Resident will get 10 days off for holidays in addition to 15 days of Paid Time Off (PTO). There are no on-call responsibilities. Health care benefits are provided day 1 of the residency program. Expenses are covered for registration and travel to two professional conferences, either to AMCP Educational Conference, CSHP Seminar, or ASHP Midyear Clinical Meeting, as well as to the Western States Regional Residency Conference.

Scan or click the QR code to learn more, or email our current Pharmacy Resident at Deema.Nasla@hpmg.com.



Application Process

To be considered as a candidate, applicants are required to submit the following items to PhORCAS **no later than January 4, 2027**:

- ✓ A letter of interest describing why the applicant has chosen to complete a managed care pharmacy practice residency and why he/she is specifically interested in the residency at HPMG
- ✓ A recommendation from 3 faculty or work supervisors (at least 2 must be familiar with the applicant's clerkship performance)
- ✓ An official transcript of all course work completed in the professional pharmacy curriculum
- ✓ A current curriculum vitae (please include an email address)

Qualified applicants will be contacted by the residency program coordinator to arrange a remote interview. The remote interview is a required portion of the application process and can not be waived.

Primary Preceptors

Brent Nguyen, Pharm.D.

Supervisor, Pharmacy Operations
Hill Physicians Medical Group PGY1 Managed Care Residency
Doctorate of Pharmacy, University of California, San Francisco

Coco Kuo, Pharm.D.

Senior Clinical Pharmacist, Pharmacy Operations
Hill Physicians Medical Group PGY1 Managed Care Residency
Doctorate of Pharmacy, University of Texas, Austin

Gabrielle Davis, Pharm.D.

Lead Clinical Pharmacist, Health Engagement
Hill Physicians Medical Group PGY1 Managed Care Residency
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Ines Kwong, Pharm.D.

Manager, Virtual Pharmacy
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Lead Clinical Pharmacist, Clinical Quality
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